

Outsourcing Vendor Evaluation Checklist:

Everything you need to determine which Outsourcing Vendor is right for you and your goals

| Feature | Vendor A | Vendor B | Vendor C |
|---|----------|----------|----------|
| Certifications (SOC2, PCI, etc.) | | | |
| 24/7 IT Support | | | |
| State of the Art Facilities | | | |
| On Site Security | | | |
| Power and Internet | | | |
| United States Account Management | | | |
| Low Employee Turnover Rate | | | |
| 100% Client Dedication | | | |
| Month to Month Contract | | | |
| 100% Customizable | | | |
| Professional Recruiting | | | |
| RPA and AI Capabilities | | | |
| Performance Visualization and Reporting | | | |
| Scalable and Flexible | | | |
| Experienced in your industry | | | |
| Capable of filling any required role | | | |
| Transparent Pricing | | | |
| Aligned Incentives | | | |
| Client Mindset | | | |
| High Manager Ratio | | | |
| Easy to communicate with | | | |
| Consulting Support Available | | | |
| Process Improvement Assistance | | | |
| Planned implementation methods | | | |