



CASE STUDY: Creating the value of an offshore subsidiary for a high growth tech startup

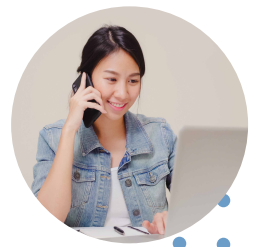
Connex helped a leading telecom expense management software company hire, train, and manage a cross functional offshore support team to help them shift costs while accelerating growth.

FUNCTION

TASK

Service Desk

Build team of 15 Service desk Specialists to handle L1-2 technical support issues, internal client team requests, and outbound customer communication.



Implementation

Assembled team of implementation managers and specialists from Fortune 500 companies to work on client software implementation and delivery.



Software Development

Recruited and trained multiple development scrum teams comprising of developers, project managers, business analysts, engineers, and system administrators.



Connex helps high growth software companies capture their market faster, by allowing them to create an offshore team at any scale. We have the recruiters to find the talent you need, the management excellence to get the results you need, and the flexibility to grow with you.

